Terms of Service

Welcome and thank you for your interest in Pricepotion.

In this document we clearly define the terms and the usage of the service provided by us.

We may use "Pricepotion", "we", "us", "Site" or "Service" to define all the things below:

our website at https://pricepotion.com (the "Site"),
all related web sites, downloadable content and other services provided by us ("Service")
any page on which a link to this Privacy Policy is displayed
other communications with individuals though from written or oral means, such as email, in-app messages or phone.

Definitions

"User" indicates a paying or a potential customer of Pricepotion.
"Visitor" indicates a person other than a User, who uses the public area, but has no

access to the restricted areas reserved for User usage only.

"Public Area" indicates the parts of the Site that can be accessed both Users and Visitors, which does not require to log in.

"Private Area" indicates the parts of the Site that requires to log in to access to the usage.

"Trial Period" indicates a period of 14 days which the Service can be available for usage without paying. Visitors who subscribed for a Trial Period and who access to the Private Area are called Users as well.

"User Data" indicates any type of information relating to an identified of identifiable natural person.

"Subscription" indicates registering to the service. A Visitor becomes a User after Subscription and gains access to the Private Area.

Service Scope

Pricepotion service contains the following content delivered to the subscribed User:

1. Web dashboard with varying feature accesses depending on the preferred Service Plan.

2. Email notifications and reporting – plan restrictions may apply here. 3. API access – plan restrictions may apply here.

Pricepotion does not require any installation or setup to get up and running, therefore our company does not provide any such services other than the aforementioned items.

Subscription, Upgrading, Downgrading, Cancellation & Payments

Monthly subscription payments can be done with credit cards and the monthly fees are collected automatically on the specific day of subscription for each month. (for ex. 21st of each month if the subscription has started on 21st of any month.) Users can upgrade or downgrade their Service Plans by communicating with the customer success manager or from their dashboard, without any need to cancel or transfer the current account. The Service works with a 'pay as you go model', where monthly subscriptions can be stopped at any point during the subscription with no incurring costs for the following months.

Data Privacy and GDPR Compliance

We take the new concepts suggested and enforced by EU General Data Protection Regulations into our consideration We want to provide a better and interpretable control and access on their data to all Pricepotion users. We revised and updated Privacy Policy. Please read Privacy Policy document for all kind of inquiries.